

Simplechurch Text and Online Giving Guide

Text Giving Guide

The text giving number for GGUMC is 714-706-1070.

How to Use Text Giving:

Text the word GIVE to the church's text giving number.

If this is your initial offering, you will be prompted to click a link directing you to the online giving page to complete a one-time registration. Click the "SIGN IN" tab near the top (it may look greyed out but it is active).

Then click "REGISTER FOR AN ACCOUNT" at the bottom of the page.

Complete contact information, including your telephone number, then click "REGISTER."

Enter the secure PIN that the system texts you.

Select the appropriate Fund. Enter the donation amount and payment information before completing your gift.

Click "SAVE PAYMENT" to keep your payment information securely saved for future gifts.

To text a donation after the one-time registration, you can give immediately without having to re-enter any of your information.

Simply text the desired amount and the fund keyword to the text giving number. Ex: 250 Pledge for \$250.00 to the Pledge/Regular Giving fund.

Other Text Commands:

EDIT – Make changes to your giving account and update contact information and/or update payment information.

REFUND – Refund your last gift. You must text "REFUND" within 15 minutes to refund the gift. If you realized the mistake after 15 minutes, contact the church or organization you are giving to for a refund.

KEYWORD – See a list of active keywords. Keywords are the fund names that the church has set up.

If you are a donor using Text Giving and need to update a Credit/Debit card number or expiration date for your current card, you will need to remove your saved card information and add new card information to the Text Giving service. To do this, you will need to text the word RESET to the Text Giving number. You will receive a message confirming that the saved card information has been removed.

I made a mistake with my text gift... Now what?

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If you made a mistake when sending a gift by text, you can refund the gift within a 15 minute window. If your text gift was successfully received, you will receive a text message that says something like "Thank you for supporting Garden Grove United Methodist Church." Text the word "Refund" if this was an error. If you realized the mistake after 15 minutes, contact the church for a refund.

Online Giving Guide

Go to the Online Giving page by clicking the link. The first time you will be asked some questions and have the option of setting up an account.

Getting Started:

Would you like to give without setting up a donor account? Click "Give Now".

First Time Donor? Click "First Time" and setup your Donor Profile.

Already a registered donor? Simply enter your Email and Password.

Forget your password? Click "Forgot Password".

Setting Up Your Donor Profile:

Enter your email address and password.

Password must be at least 8 characters and must contain a combination of letters and numbers.

Remember these login credentials! You will need them to access your Donor Profile.

One Time Gift – Credit/Debit Cards:

Login by entering your email address and password.

Select which fund you would like to donate to from the drop down list.

Enter your donation amount.

Add your card information and billing details.

Click "Submit" to process your donation.

One Time Gift – eChecks:

Login by entering your email address and password Select to "Use Check" located at the top right of your screen or select ACH/eCheck from the drop down menu Select which fund you would like to donate

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to from the drop down list Enter your donation amount Add your bank account information Click “Authorize” to submit donation

Automatic Recurring Donations – Credit/Debit Cards:

Login by entering your email address and password Select “Scheduled Giving” on the left hand navigation Select which fund you would like to donate to from the drop down list Enter your donation amount Select the frequency, number of installment and start date Add your card information and billing details Click “Activate Schedule” to start your recurring donation schedule

Automatic Recurring Donations – eChecks:

Login by entering your email address and password Select “Scheduled Giving” on the left hand navigation. Click on the Use Check icon Select which fund you would like to donate to from the drop-down list. Enter your donation amount Enter the routing number and account number in the designated boxes Select the frequency, number of installment and start date Add your Bank Name and State and chose the Account Type (checking or savings) Click “Authorize” to start your recurring donation schedule

FAQ for Online Giving

Is my giving information secure?

Absolutely. Any personal or financial information you enter is encrypted using SSL security – the same state-of-the-art security measures used by online retailers, banks, and other financial institutions.

What Payment Methods do you accept?

We accept donations from credit/debit cards as well as your Bank Account (our recommendation). While we are happy to accept your donation by any means, Bank Account donations cost significantly less, allowing more of your gift to go towards ministry.

Do I need to create an account?

No. That said, we do recommend creating one so that you can view your online giving history. Also, you will be asked to create an account if you would like to setup recurring donations.

Will I Receive a Receipt When I Give Online?

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Yes. You will be emailed a donation receipt each time you give. Again, we recommend creating an account so you can view all your online giving history.

Is there a minimum or maximum I can give online?

No. That said, for very large gifts, we recommend you contact your church to ensure your gift is processed in a timely fashion. (Our internal giving security can flag large donations for security reasons).